

**ANNEXURE V  
COMPLAINT FORM**  
KwaZulu-Natal Liquor Licensing Act, 2010  
(Act No. 6 of 2010)

**KZNLA 22**

<b>FOR OFFICE USE ONLY</b>						<b>REFERENCE NO:</b>	
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**PLEASE NOTE:** 1. Print or type (**DO NOT highlight**).  
2. Use **BLACK** ink.  
3. Include copies of all relevant documents.

**A. PERSONAL DETAILS**

**Name:** .....

**Identity Number:** .....

**Residential Address:** .....

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**Postal address:** .....

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**B. CONTACT DETAILS**

**Business Telephone Number:** .....

**Alternate Telephone Number.:** .....

**Cell Number:** .....

**Fax No.:** ..... **Email Address:** .....

**C. PARTICULARS OF PARTY AGAINST WHOM THE COMPLAINT IS BEING LODGED**

<p>Name of the outlet: .....</p> <p>Identity No./Registration No.: .....</p> <p>Residential Address: .....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>Postal address: .....</p> <p>.....</p> <p>.....</p> <p>.....</p>
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**D. CONTACT DETAILS OF THE PARTY LODGING THE COMPLAINT**

<p>Business Telephone Number: .....</p> <p>Alternate Telephone Number: .....</p> <p>Cell Number: .....</p> <p>Fax: No.: ..... Email Address: .....</p> <p>Name and designation of a person spoken to: .....</p> <p>.....</p>
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**E. DETAILS OF THE ACTUAL COMPLAINT**

**NB:** Do not give a detailed account of the history of the issue. Please single out the main points of the issue, providing names and dates where possible. **Mere reference to attached documents is not accepted.** Also indicate what steps you have taken to resolve the problem.

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